

aRt 4 hEARing

diagnostics & rehabilitation

The staff (clinical, therapy, technical assistance, customer support and management) would like to state our values, procedures and ethical commitments.

- We do not recommend an audiological service, including hearing aid fitting, unless it is clearly indicated.
- We do not accept any incentives, such as gifts or travel, from any hearing aid company. When we recommend a certain brand, it is because we have researched the benefits with a group of our more experienced hearing aid users, not because of any obligation to or discounting from a particular hearing aid company.
- Once we have assessed a patient's hearing, they will be given a clear indication of the level of benefit they can realistically expect from hearing aids.
- We are committed to supporting patients as they adapt to hearing aid(s), by now being able to provide free of charge as many appointments as may be needed for 12 months after hearing aid fitting. This continues until adaptation to the hearing aids and we are satisfied that they are receiving the best possible level of speech intelligibility.
- Auditory therapy is our specialty and we can now extend this service to those with unsatisfactory hearing aid benefit.
- We are not attached or work for a hearing aid company
- We want to make quality hearing assessment and hearing aids as accessible as possible. As an independent practice we can now keep our prices fair and usually below the industry average.